



# EAGLEHAWK COMMUNITY HOUSE Inc

## Annual Report 2021/2022

### Tuesday 11<sup>th</sup> October 2022



Business  
Excellence  
Awards

2022  
**WINNER**

**Not for profit –  
Community Impact**

Presented by Spotless

Proudly brought to you by **BE.BENDIGO**  Bendigo Bank

## **MISSION STATEMENT :**

The Eaglehawk Community House offers: Support,  
Friendship, Fun, Activities and Learning

## **VISION :**

To promote Opportunities, Respect and Confidence within Community

## **KEY OBJECTIVES :**

- (a) To assist in the relief of suffering misfortune and helplessness of people who are disadvantaged as the result of isolation from the community and services available.
- (b) To promote a sense of community belonging and providing resources, tools and space in response to community issues.
- (c) To address social inequalities and increase life opportunities for people who are disadvantaged, by encouraging the development of self-help skills, social interaction and participation.
- (d) To provide a safe, welcoming and inclusive environment where the community can come together to engage in activities that enhance health, social wellbeing and advance educational opportunities.
- (e) To provide educational and training, counselling, mentoring and advocating services with the aim of reducing isolation from the community and increasing awareness of and access to support services available within the community.
- (f) To create opportunities for people to enrich their lives through connections they might not otherwise make.

# EAGLEHAWK COMMUNITY HOUSE TEAM 2021/2022

## COMMITTEE OF MANAGEMENT

President	John Watson
Vice President	Mary James
Secretary	Chris Tyndall
Treasurer	Maria Gillies
Public Officer	Chris Tyndall
General Members	Alice Rowbottom Alyson Murphy Donald Goodman Ross Wood Sabine Young

## STAFF

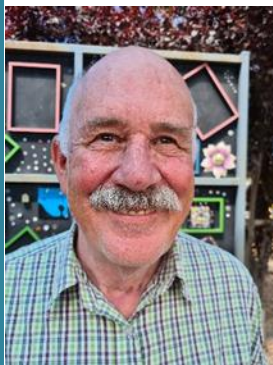
Centre Manager and Community Development Worker	Tracey Moss
Bookkeeper	Alyson Murphy
Administration Officer	Melissa Baker
Activities Facilitator	Sabine Young
General Duties	Brett Sing
Projects Worker	Rochelle Boston
Grants Worker	Glynn Jarrett
Kitchen Supervisor	Danielle Key

## A Very Special Thankyou to our Partners, Sponsors & Supporters

<p>Department of Health and Human Services            City of Greater Bendigo            YVictoria            J + K Law            Bendigo FoodShare            FoodBank Victoria            St John of God            The One Box            Grow Cook Share            Bendigo Family Financial Services            Lisa Chesters MP            Jacinta Allan MP            Fosterville Gold            Commonwealth Bank Eaglehawk            Mayor Andrea Metcalf            Councillor David Fagg            Councillor Julie Sloan            The Borough Club            The Camp Hotel - Eaglehawk            Dahlia and Arts Festival            Eaglehawk Lions Club            Empowering Eaglehawk            Epsom Bunnings            Fairleys Supa IGA            Bendigo Community Health Services            McKern Steel            Bendigo Volunteer Resource Centre            Rotary Club of Eaglehawk            Eaglehawk Community Network            One Way Gathering            Eaglehawk Children's Festival            Bendigo Regional Food Alliance            Bendigo TAFE            Toyworld</p>	<p>Neighbourhood Houses Victoria            RANCH – Regional Assoc            Neighbourhood/Community Houses            Neighbourhood Houses Community of Practice</p> <ul style="list-style-type: none"> <li>- Long Gully Neighbourhood Centre</li> <li>- Bendigo Neighbourhood Hub</li> <li>- Kangaroo Flat Community Centre</li> <li>- Marong Neighbourhood House</li> <li>- Heathcote Community House</li> </ul> <p>Neighbourhood Watch            The Anna Centre            Kiwanis            Peter Krenz Leisure Centre            Haven Home Safe            Needles and Threads            Ken McDonald Cleaning            Our Muslim Community Friends            Gianna Centre            ASURIA            AST – Access Skills Training            Partners in Training Australia            Eaglehawk Secondary College            CWCC Training            Win News            Bendigo Advertiser            Bendigo Weekly            Phoenix FM            ABC Media            Remembrance Parks CV            Eaglehawk UFS Dispensary            Department of Justice            St Vincent De Paul            Anglicare Victoria            Bendigo Community Food Pantry            DHHS -Virginia Hill Consultive Committee</p>
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## President's Report



This has been another good year for Eaglehawk Community House

With the gradual easing of restrictions many activities have resumed to close to pre Covid levels.

However, provision of meals has remained at a high level as demand in the community for this service has continued to be necessary. While most people now come and get their meals directly there has still been a demand for meals to be delivered. We are grateful for the help from organizations such as FoodShare for their continued help.

Highlights this year have been many including the publication of our magazine, the opening of our Cafe after almost two years of waiting a successful Christmas party to name but a few.

However, the real highlight was being announced as the winner of The Not for Profit Community Impact Award at The Bendigo Excellence Awards. This was an amazing award and recognition of the impact we have had on our community and the incredible job done by Tracey and all the staff and volunteers who have given so much of their time and initiative in helping the House achieve so much.

As activities have gradually returned to normal, we have welcomed many old and new people and our numbers for many activities have reached new levels.

During the year Tracey took on the management of Kangaroo Flat Community House and this has helped to grow and strengthen the relationship between the two Houses, and I feel this will continue to grow and benefit both Houses.

The strength of an organization such as ours depends on the Committee of Management. I have been extremely grateful for the assistance of The Committee of Management; we have met regularly for Committee meetings plus informally on many times. In particular I wish to thank Chris Tyndall for all the work he has done as Secretary over the past four years. I have always felt that the job of Secretary is the most important in any organization and Chris has served us well, I hope that he will continue to be involved with us in some capacity. In addition, I wish to thank all of this year's Committee of Management and welcome our incoming Committee of Management.

Finally, I would like to thank Tracey for all that she has done during this year. She has been extremely busy managing both us and Kangaroo Flat. She has continually applied for Grants, liaised with The Council of The City of Greater Bendigo and as a result we have an outstanding reputation with the Council. Also, she has had regular communication with both local State and Federal politicians on issues involving our organization.

Finally, I feel that we are continuing to grow in all aspects and that we can look forward to another exciting year.

John Watson  
President

## Treasurers Report



It had been a productive year for the Eaglehawk Community House with the forecast budget looking robust for the next financial year.

Congratulations to the ECH team and committee member on winning the Bendigo Business Excellence - Not for Profit Award.

The financial report being presented is unaudited due to unavailability of the Auditor. I would like to highlight some significant amount in the report. Further information on the amounts stated can be found in the Unaudited Profit & Loss Statement as well as Unaudited Balance Sheet.

Total Unaudited Trading Income	\$ 202,627.97
Total Operating Expenses	\$ 192,911.55
Net Profit	\$ 9,716.42
Total cash in Bank	\$ 103,609.28
Accounts Receivable	\$ 720.00
Total Current Assets	\$ 104,329.28
Total Current liabilities	\$ 18,340.62
Total Non-Current Liabilities	6,309.56
Total Net Asset	\$ 79,679.10

As I have stated earlier, we are anticipating a stronger financial standing for the next financial year.

*MLGillies*

Maria L Gillies-Leemann  
Treasurer



## Centre Manager's Report

**Congratulations ECH Team on another amazing year ....!!**

**Thankyou to our dedicated Team of staff, volunteers and student placements who help us endlessly throughout the year. We could not achieve what we do without your support.**

How exciting it is to finally be at the tail end of COVID19. In the July – December 2021 half, we have shared the highs and lows of continuing lockdowns and the anticipation of moving into 2022 possibly experiencing similar conditions. But in reality, the hardest part has been the confidence of community to re-engage in programs and activities and begin to enjoy life again.

We have continued to see our numbers climb in terms of connections and demands from our community in various ways throughout 2022, but particularly in the area of food assistance and other material provisions, effectively now tripling the amount of support we are providing to our citizens each month compared to 2018/19. This past year we have again surpassed our previous figure providing more than 1.5 million dollars in support to our Community based on our reporting to **Neighbourhood Houses Victoria and Department Families Fairness & Housing (DFFH)**.

We are sincerely grateful to our partners who provide us with ongoing support including **Bendigo Foodshare, Foodbank Victoria, the One Box, the Bendigo Community Health Services Coat Drive, St John of God**. Thankyou to the **Victorian Government (Jacinta Allan MP & Maree Edwards MP)** for awarding us more than \$27,500 from the Food Relief Funding Reserve in December 2021. This funding allowed us to purchase grocery and meat vouchers for distribution over the Christmas/New Year period helping more than 100 individuals and families. And to the **City of Greater Bendigo** for providing support towards the many, various projects we undertake. Additionally to Lisa Chesters MP for visiting our community for lunches and supporting our volunteers through grant funding.

We are thankful for the ongoing Safe Seats Safe Kids program hosted by Kidsafe Victoria partnering with NHVic and Victorian State Govt support providing free car seat restraint safety checks; the power saving bonus program offering eligible citizens a \$250 incentive due to the lockdowns and additional hours required to run appliances within homes.

And our partnerships continue to grow with Bendigo Family Financial Services providing financial advice and assistance and to Ruth Hosking's and COTA for connecting with our seniors and families to ensure they are registered with the My Aged Care program offering further support and reassurance for later in life.

This year we have also seen the final development of the **Community Food Pantry** – our website platform for people to engage seeking food assistance and support, allowing us to connect with individuals and families who may not have experienced hardship before including reduced working hours, unemployment and rising living costs.

Our regular programs have returned including Art classes, Tai Chi, Meditation, Community lunches. Additionally our inhouse activities including our Meal preparation program, magazine development, our community gardens are looking beautiful with fresh produce flourishing. We have also undertaken more than \$60,000 in new signage and landscaping work to ensure our gardens and grounds are accessible to all, easy maintenance and workable. A huge thankyou to **Property Home Improvements** for all your hard work, to **Bunnings Epsom** and the **Department of Justice** for your ongoing support.

Despite ongoing COVID19 issues we did manage to deliver an amazing Community Christmas party in late December 2021 in-between more lockdowns. This was a fabulous event well supported and

showed that our citizens were very much missing the social aspect of life. But one thing was assured, with a movie truck, santa visit with loads of presents kindly donated **from Bendigo Toyworld through**

**their yearly Community Toy Drive**, lots of food and treats for everyone, the smiles and happiness was wonderful to see. Unfortunately however, we were unable to deliver the Eaglehawk Children's Festival again in 2021, but this time it was due to rain for 3 days prior to the event.

Although there were many diversions and distractions due to COVID19 in 2020/21, the time also allowed us to assess our priorities and after working very hard to secure funding to boost our more specialist and/or experienced staff, in April 2022 we began employing for positions including **Rochelle** as executive support and **Danni** our experienced cook to plan and prepare for our Community Café launch.

Again there were many highlights throughout the year with an invitation to meet Australia's **Governor General David Hurley & Mrs Linda Hurley** at a function to thank organizations for supporting their citizens throughout the COVID19 pandemic.

And again in May, I was invited to celebrate the **100<sup>th</sup> Anniversary of Foodbank Victoria** at Government House in Melbourne and to meet the **Governor Linda Dessau** once again.

**And of course, the excitement of being announced the 2022 Bendigo Business Excellence Awards - Winners of the Not for Profit Community Impact Award. We have all worked incredibly hard in past years and it is incredibly rewarding to be recognized and acknowledged in this way. We thank the BBEA judges, sponsors and connections for making this fabulous program possible.**

A massive thankyou also to our amazing staff and volunteer Team – **President John, Sabine, Mel, Ally, Cindy, Brett, Chris, Adam, Danni, Narelle, Norm, John, Rachel, Rochelle, Glynn, Sim, Tatiana, Martin, Ash, Christian, Mark and Catherine.** You are always so wonderful to have around. Nothing is ever too much for you. This Community is so enriched by your contributions every day.

Thankyou also to our marvellous Committee of Management. I appreciate the relationships I have with you all and thank goodness every day you are on our Team. You are always there to lend a hand, whether that be in the garden, at a BBQ, deliveries, fundraisers and/or events. Or whether I need your assistance or guidance with my own role. I appreciate your dedication and commitment.

**Looking so forward to our exciting year ahead.**





# Eaglehawk Community House Incorporated

Real **Impact**. Real **Value**.



**INCOME**

\$179,000

**Emergency relief includes:**

- Food and groceries: **\$579,846**

**Services include:**

- Computer/internet usage: **\$720**



**VALUE**

\$1,335,966

**This figure includes  
the value of:**

- Room hire: **\$54,000**
- Résumé assistance: **\$1,440**
- Community lunch, frozen or other meals: **\$66,000**
- School aged breakfasts: **\$12,560**

## Employment value

1.79 FTE jobs

including 1.3 direct and 0.5 indirect  
Full Time Equivalent positions



These calculations were conducted by Neighbourhood Houses Victoria Based on data provided in the 2019 Neighbourhood Houses Survey. Only activities where a determinable valuation method exists are included.

Improved quality of life through social connection: **\$208,696**

Volunteer contributions: **\$412,704**

Emergency relief provided: **\$579,846**

Services provided: **\$134,720**

## This community value equates to:

**\$7.46** for every \$1 of income

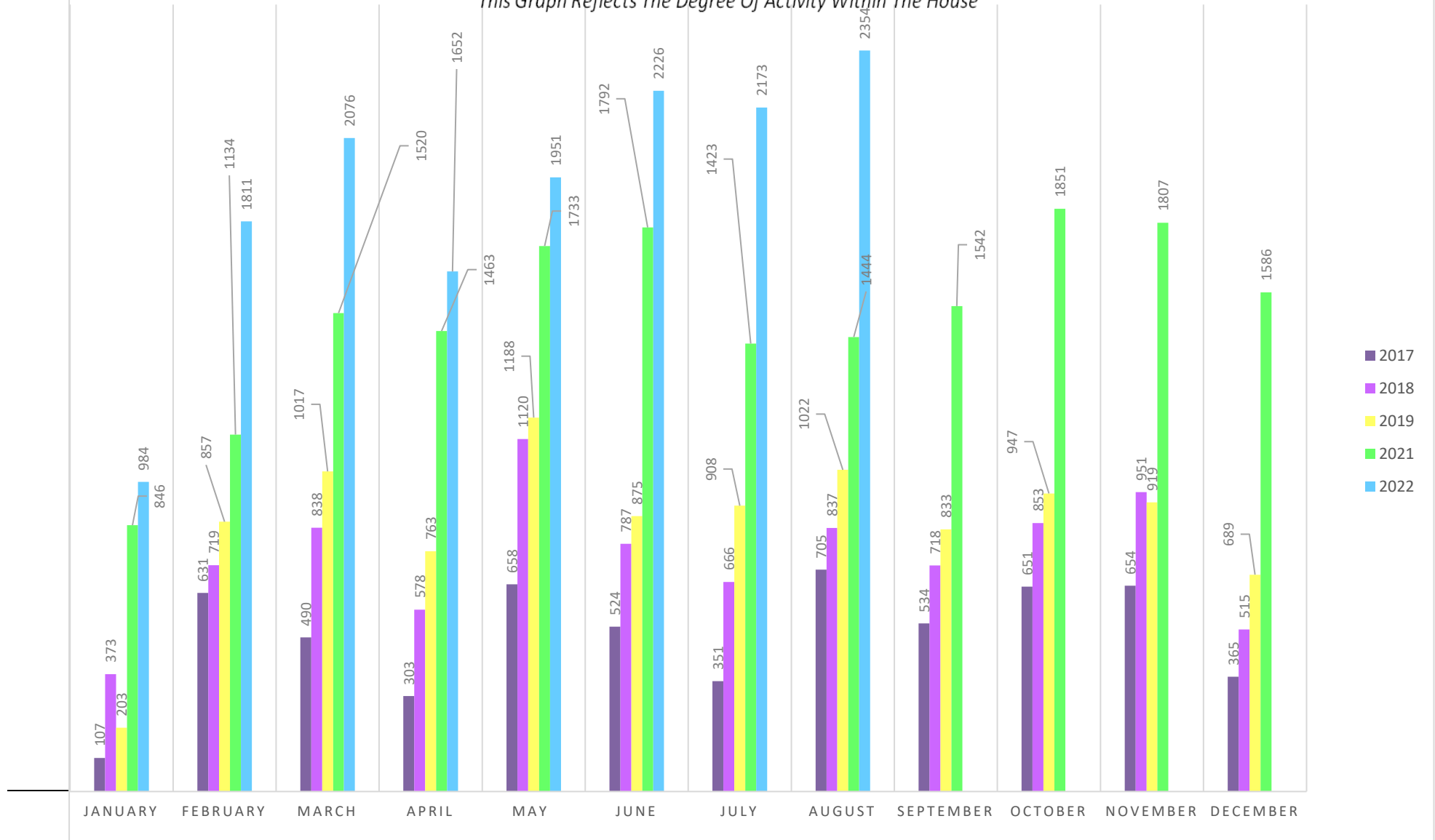
**\$16.85** for every \$1  
of Neighbourhood House Coordination  
Program funding

Over **\$685.11** for every hour the  
neighbourhood house is in use

Life Members	Volunteers	Program Facilitator	Placement
<p>Alyson Murphy Ash Baker David Wright Denise Wilson Don Goodman John Watson Marg Bannan Mel Baker Robyn Ruggles</p> <p><b>Financial Members 2021/2022</b></p> <p>Alice Rowbottom Chris Tyndall Greg Hart Jenny Arbuthnot Mary James Monique Coote Ross Cutting Ross Wood Sabine Young Sandy Robertson Sarah Cutting</p>	<p>Adam Bateson Ally Murphy Ash Baker Brett Sing Cara De Thomley Catherine Parry Christian Cadzow Christine Young Cindy McGregor Danielle Key Debbie Roberts Jade Boyle Marg Bannan Maria Gillies Mark Kernaghan Martin Ford Mel Baker Narelle Bickford Norm Gray Olivia Harris Sabine Young Sandy Robertson</p>	<p>Christine Young Sarah Hilton Shiralee Bothe Toby Wallace Will Tainsh</p>	<p>Catherine Vardy Hollie Flynn Mackenzie Furness-Pearce Morgan Hands Samantha Cooper</p>

# EAGLEHAWK COMMUNITY HOUSE: STATISTICS - MONTHLY VISITS, MEALS, ONE BOX & FOOD ASSISTANCE COMBINED

*This Graph Reflects The Degree Of Activity Within The House*



# Bendigo Business Excellence Awards

Winner – Not for Profit



# BBEA Photoshoot



## New Landscaping



Thankyou Chris for being a  
great Secretary



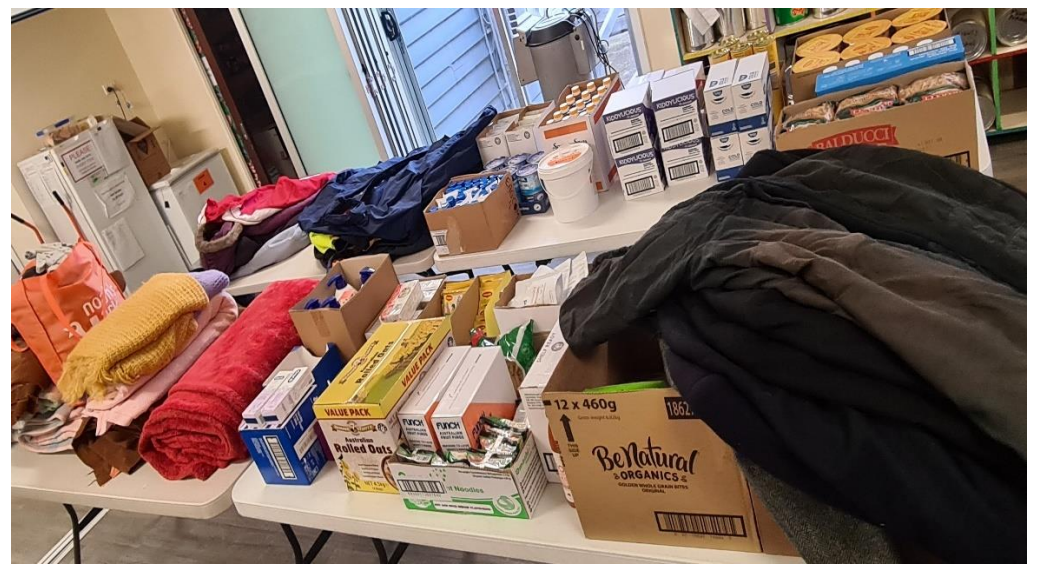


## 2021 Community Christmas Party

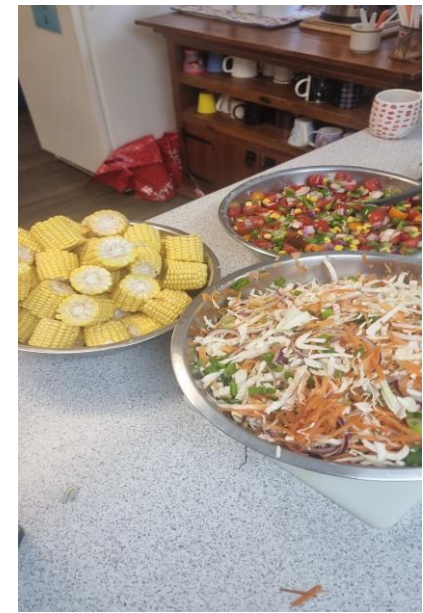


Eaglehawk Community House Inc 2020/2021 ANNL

## Community Engagement & Support



# Our Community Café Cafe19Brightstreet



## EAGLEHAWK COMMUNITY HOUSE INC. ANNUAL GENERAL MEETING 2019/2020

Tuesday 9<sup>th</sup> November 2021

**Meeting Commenced:** 11.10am



### 1. **WELCOME**

Tracey opened AGM. Everyone was welcomed. Committee and Volunteers were all thanked. John introduced Mayor Andrea

### 2. **ACKNOWLEDGEMENT TO COUNTRY**

Mayor Andrea Metcalf acknowledged the Dja Dja Wurrung people as the traditional landowners.

Tracey presented Andrea with flowers and a card

### 3. **PRESENT**

Tracey Clarke, Mel Baker, Sabine Young, Cindy McGregor, Narelle Bickford, Brett Sing, Danni Young, Don Goodman, Marg Bannan, Oriel Gray, Ross Wood, Mayor Andrea Metcalf, Chris Tyndall, Mary James, Alice Rowbottom, John Watson, Denise Wilson, Mark Kernaghan, Chris Young, Tatiana, Young, Ally Murphy, David Wright

### 4. **APOLOGIES**

Joan Evans, Glynn Jarrett, Reno Capanna, Ash Baker and David Wallan

### 5. **MINUTES OF 2020/2021 ANNUAL GENERAL MEETING**

**MOTION:** As the Minutes of the previous AGM have been circulated it is moved and were accepted as true and correct.

**Moved:** Don Goodman

**Seconded:** Denise Wilson

**Motion:** Carried

### 6. **ORDINARY BUSINESS**

#### a) **REPORTS**

##### **President Report**

John Watson presented the Presidents Report

## **Financial Report**

Before the financial report was presented David was presented with an award and card as he is retiring, then David thanked everyone.

David Wright presented the financial reports

MOTION: The Eaglehawk Community House Financial accounts 2020/2021 as presented be approved

Moved: David Wright  
Seconded: Don Goodman  
Motion: Carried

## **Centre Managers Report**

Tracey Clarke presented the Centre Managers report

### **b) ANNUAL MEMBERSHIP FEE**

MOTION: ECH Membership fee to stay at \$5

Moved: Mel Baker  
Seconded: Chris Tyndall  
Motion: Carried

### **c) ELECTION OF OFFICE BEARERS**

As nominations presented for the 2021/2022 Committee of Management did not exceed the positions available an election was not required resulting in the following being declared as office bearers:

President	John Watson
Vice President	Mary James
Secretary	Chris Tyndall
Treasurer	Maria Gillies

Election of Ordinary Members

Alice Rowbottom  
Alyson Murphy  
Don Goodman  
Ross Wood  
Sabine Young

**7. Appointment of Honorary Solicitor**

Kim Packer has been appointed as the solicitor for ECH

Moved: Chris Tyndall  
Seconded: Ally Murphy  
Motion: Carried

**8. Appointment of Honorary Auditor**

Teneille Leamon has been appointed as the auditor for ECH

Moved: David Wright  
Seconded: Marg Bannan  
Motion: Carried

**9. GUEST SPEAKERS**

Andrea Metcalf spoke how she grew up in Eaglehawk. All staff and volunteers at The Eaglehawk Community House was praised highly on the work we have done during this pandemic. Andrea donated \$250 to the Eaglehawk Community House which was a departing gift of her being Deputy Mayor, she ended her speech by thanking everyone at The Eaglehawk Community House

John thanked everyone and invited everyone to stay for lunch

**Meeting closed 11.50am**

# Profit and Loss

## Eaglehawk Community House Inc For the year ended 30 June 2022

2022

### Trading Income

Activities Income	10.00
Cafe Income	223.91
Catering Income	170.00
COGB Large Grant	40,438.75
COGB - Medium Grant	10,000.00
DHHS - Salary and Wages Funding	89,157.25
Donations	2,363.75
Fundraising	2,936.15
Grants from Other Sources	50,000.00
Hire of Rooms and Facilities	58.50
Interest	174.66
Internet and photocopy income	35.00
Membership Fees	55.00
Partnership Activity	5,470.00
Programs Income	1,535.00
<b>Total Trading Income</b>	<b>202,627.97</b>

### Gross Profit

202,627.97

### Operating Expenses

Activities Expenditure	2,020.10
Advertising & Marketing	1,063.90
Bank Fees	142.10
Cafe Expenses	4,414.44
Cleaning	223.41
Communication Phone and Internet Expenses	1,866.95
Consumables	4,412.56
Emergency Relief	80.45
Fees, Permits & Subscriptions	7,202.45
Food Relief	27,548.77
Fundraising Expenditure	900.28
Gas, Electricity & Water	7,926.63
House and Ground Repairs, Maintenance and Upgrades paid by General Funding	2,536.44
House and Grounds Improvements paid by ECH General Funding	3,370.16
House and Grounds Improvements paid by Grant and Specified Funding	7,000.00
Insurance - Property	2,345.46
Insurance - Workcover	1,387.64
Inventory Items	1,582.03
Office Printing and Stationery	1,456.37
Programs Expenditure	592.50
Rates	700.50

Profit and Loss

	2022
Salaries and Wages	102,309.36
Superannuation	9,696.41
Volunteer Expenses	2,132.64
<b>Total Operating Expenses</b>	<b>192,911.55</b>
<b>Net Profit</b>	<b>9,716.42</b>



# Balance Sheet

## Eaglehawk Community House Inc As at 30 June 2022

30 JUN 2022

### Assets

#### Bank

Debit Card Account	2,103.27
Operating Account	60,667.35
Term Deposit	30,180.37
Term Deposit - LSL	10,658.29
<b>Total Bank</b>	<b>103,609.28</b>

#### Current Assets

Accounts Receivable	720.00
<b>Total Current Assets</b>	<b>720.00</b>

#### Total Assets

**104,329.28**

### Liabilities

#### Current Liabilities

Accounts Payable	5,112.18
GST	741.70
PAYG Withholdings Payable	7,428.33
Superannuation Payable	5,058.41
<b>Total Current Liabilities</b>	<b>18,340.62</b>

#### Non-current Liabilities

Provision for Leave Entitlements	6,309.56
<b>Total Non-current Liabilities</b>	<b>6,309.56</b>

#### Total Liabilities

**24,650.18**

### Net Assets

**79,679.10**

### Equity

Current Year Earnings	9,716.42
Retained Earnings	69,962.68
<b>Total Equity</b>	<b>79,679.10</b>